



Meeting Agenda

Meeting: Anglian Water Independent Challenge Group (ICG)

Date: Friday, 10 November 2023

Time: 10:00-14:00

Location: [MS Teams](#)

Papers to be shared in SharePoint folder [here](#) and via email/WeTransfer

	Topic	Lead	Pre-reading	Timings
1.	Welcome from Independent Challenge Group (ICG) Chair <ul style="list-style-type: none"> - ICG report - COG updates - Approve 15 September minutes 	Craig Bennett		10:00-10:15
2.	Overview of Anglian Water Business Plan <ul style="list-style-type: none"> - Update on the final shape of the Business Plan, including cross sector context <ul style="list-style-type: none"> ➤ What's changed as a result of customer engagement? ➤ Have there been any business decisions taken that weren't necessarily supported by customer engagement? - Next steps 	Peter Simpson		10:15-10:45
3.	Overview of Long-Term Delivery Strategy <ul style="list-style-type: none"> - What are the key things the ICG should be aware of? - What's changed as a result of customer engagement? 	Allan Simpson/ Alice Piure		10:45-11:15
Break				
4.	Review of customer engagement (final stages of business planning) <ul style="list-style-type: none"> - What's changed as a result of customer engagement? - Focus on any new customer engagement that informed September Synthesis Report/final Business Plan/LTDS - <i>Your Water Your Say</i> follow up (28 November session) 	Abi Morgan		11:30-12:00
5.	Company performance <ul style="list-style-type: none"> - Including discussion of external purpose performance dashboard - Performance update - Service Commitment Plan 	Brian Ebdon/Susan Fennah		12:00-12:30

6.	General discussion <ul style="list-style-type: none">- Next steps- Forward meeting dates and topics	All		12:30- 12:45
7.	ICG only session	ICG members		1:00- 2:00