

[REDACTED]

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**From:** EIR  
**Sent:** 09 April 2025 12:11  
**To:** [REDACTED]  
**Subject:** [REDACTED]

Dear requester

### Provision of requested information

Thank you for your request for information about water supply and capacity at Harlaxton, which we received on 26 March 2025. Your request has been considered under the Environmental Information Regulations 2004.

Anglian Water are obliged under the Water Industry Act 1991 to provide water and wastewater infrastructure for domestic purposes for new housing and employment developments within our area when requested to do so.

Anglian Water does not guarantee that any particular flow or pressure will be provided; the responsibilities of Anglian Water in this respect are limited to those set out in current legislation. Anglian Water's Operational Standard is that "Pressure at not less than 10 metres head shall be maintained to all customers at the boundary stop tap at a minimum flow rate of 9 litres/minute".

Any applications received to supply water are assessed based on the above criteria and if a new development within the town exceeds the capacity of the water infrastructure then network upgrades will be identified to mitigate the impact of the development and maintain existing levels of service to customers.

The water network in Harlaxton in particular is close to capacity and it is likely that future development in the area would require network reinforcements.

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If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email [EIR@anglianwater.co.uk](mailto:EIR@anglianwater.co.uk) or write to:

Legal Director, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact me.

Yours sincerely

**EIR Team**

**Anglian Water Services Limited**

Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon, Cambridgeshire PE29 6XU

Email [EIR@anglianwater.co.uk](mailto:EIR@anglianwater.co.uk)