

Water that looks like it has bits, stains or slime in it



Staining, bits or slime is caused by airborne mould spores.

It doesn't come from the water supply itself, but they do like to grow in damp places.

The type of mould found in your home isn't normally harmful. It feeds on soaps and aerosols, as well as air fresheners and even some cleaning products. Limescale is also a great place for mould to grow as it gives it something to hold onto.

10 Water Quality Fact Sheet



Quick checklist

- Bits in the water which are slimy to touch.
- Staining on the grouting between tiles, or where water sits in the bathroom.
- Black slime on the taps and shower head.
- Black slime or staining in the washing machine soap drawer or around the door seal.
- Black slime or staining on sponges or flannels
- Staining in the toilet cistern or around the rim of the toilet.

What can you do?

Improve ventilation in the room by leaving the window open for a while or by fitting an extractor fan.

Use a mild bleach or sodium bicarbonate solution to remove all the mould - even the smallest amount of mould left will produce spores and the problem is likely to come back.

Remove any limescale where the mould grows - limescale allows the mould to get a good grip on the surface where it's growing.

Try to minimise the use of air fresheners and aerosols, as these provide nutrients for mould to grow.

Fact

Mould likes moisture. Fixing any leaking taps or shower heads will also help save money on your bill.



Get in touch

You can get further information on water quality

Visit [anglianwater.co.uk/dwq](https://www.anglianwater.co.uk/dwq)

Call **03457 145 145**

24 hours a day, 7 days a week.

