



Boundary box guidelines

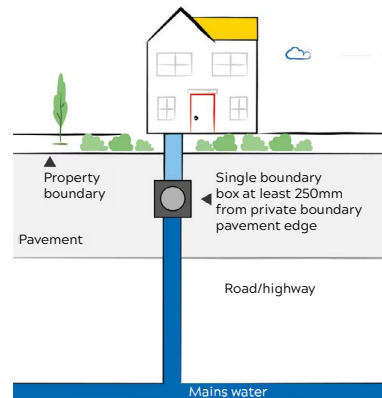
Boundary box location
and requirements

Boundary box location

When deciding boundary box locations for your site, please consider the following to avoid failing our inspections. The boundary box:

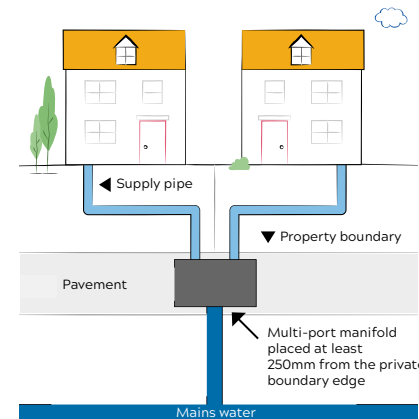
- 1 Must be accessible for all occupiers – i.e. not in another property's private land or behind fencing.
- 2 Must be at least 2m from lamp posts or street furniture, whilst avoiding shrubbery, hedges and fences.
- 3 Must be in a position which allows reading, inspection, maintenance and access to the stop tap. To be laid between 750mm and 1350mm deep, where possible.
- 4 Must meet the requirements of the Highways Authority, the [NRSWA](#) (New Roads & Street Works Act) and [NJUG](#) (National Joint Utilities Group guidance).
- 5 Must be a minimum 250mm – 1000mm from the property boundary, 250mm from a nearby wall and 250mm from any building structure, where possible.

Single boundary box in highway



- The boundary box should be placed at least 250mm from the private boundary pavement edge.
- Highway authorities won't allow boundary boxes in driveways or drive entrances where vehicles are likely to drive over them.
- Please consider the homeowner when choosing a suitable location for the box.
- If more than one boundary box is required, a multi-port box should be used.

Multi-port manifold



- Multi-port manifolds should always be located in the highway and at least 250mm from the back edge of the pavement.
- Highway authorities won't allow boundary boxes in driveways or drive entrances where vehicles are likely to drive over them.
- Household service pipes shouldn't cross the boundary into or through adjacent plots.

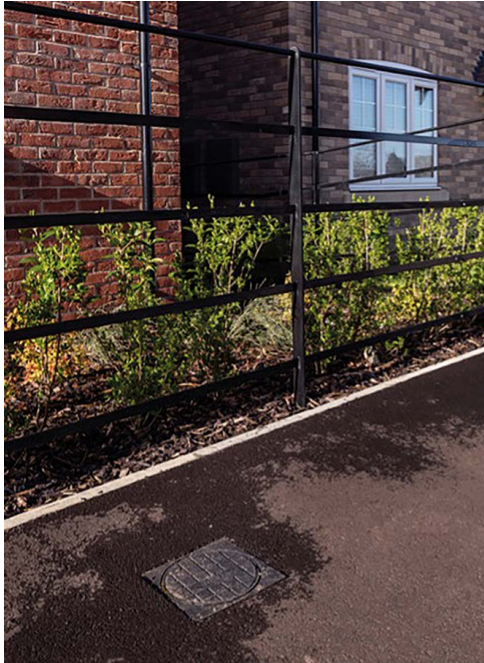
Important information

Fitting boundary boxes in a position that meets our requirements will help prevent any unwanted additional costs. So, before you decide the location, please consider the following:

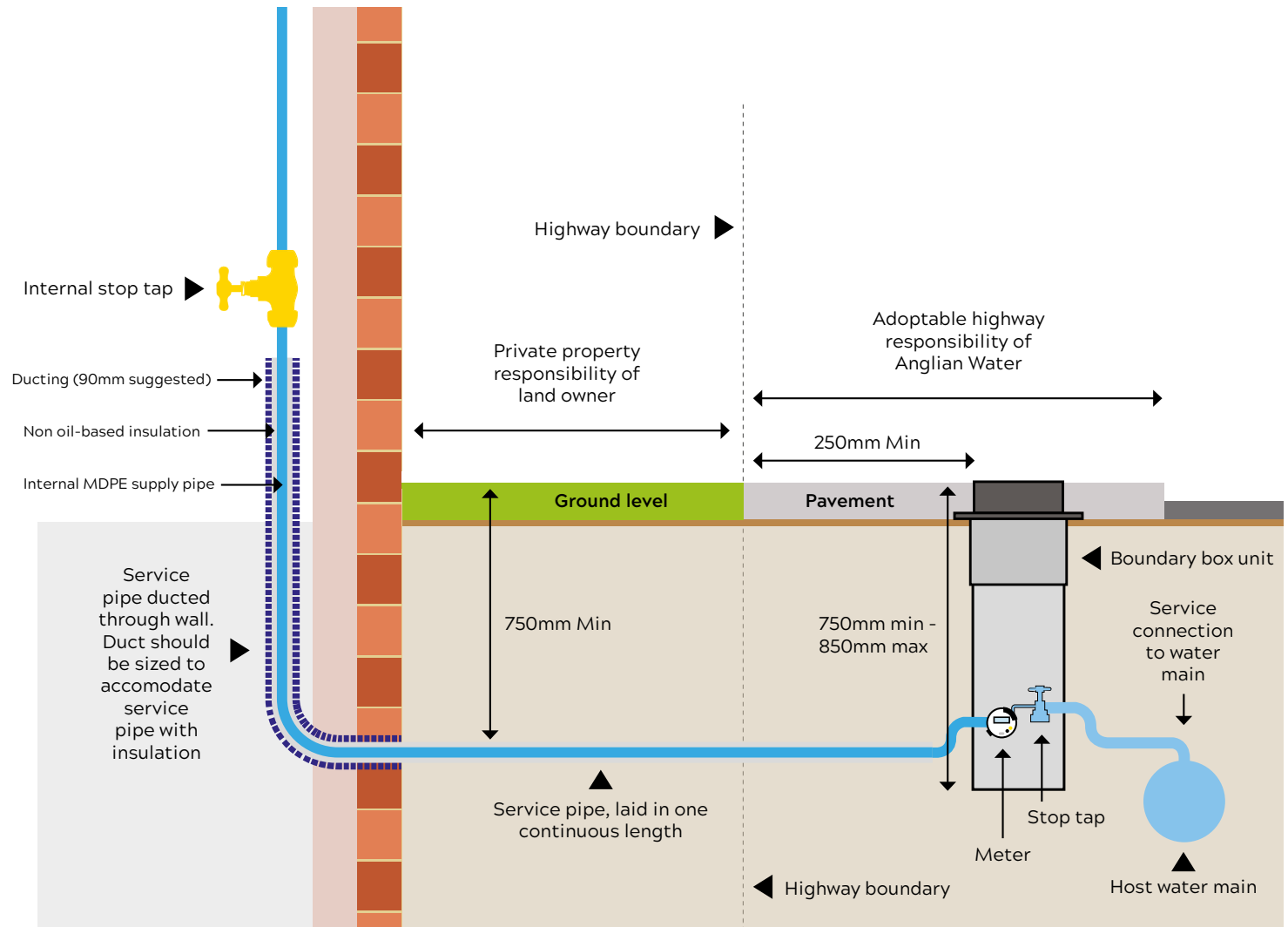
- **Water mains and services should always be the deepest utility, so please make sure we are the first on site.** All utilities should be installed inline with NJUG guidance as there is a joint responsibility when it comes to maintaining assets.
- **Your designs will need to meet our requirements before commencing work.** For the safety of future meter readings and maintenance, avoid siting boundary boxes in any carriageway/driveways.
- In most cases, Anglian Water is only responsible for the pipework up to the property boundary.

If there is no pavement present, or points 1-5 cannot be met, please contact the Connections team on **0345 60 66 087, option 1**, or email: developmentservices@anglianwater.co.uk

Boundary box installation



Meter in a chamber at the property boundary



Depth of service:

- Service pipes should be installed in accordance with the [Water Regulations and Streetworks UK guidance](#).
- Service pipes should be laid with an even grade where possible, with cover between a depth of 750mm to 1350mm from the finished ground level in accordance with [Water Supply \(Water Fittings\) Regulations 1999](#).
- If a boundary box is to be installed on the service pipe, the pipe should be laid with cover between 750mm and 850mm for a minimum of 1.0 metre on each side of the boundary box.

For further information

Please contact Anglian Water if you have any further questions about boundary box locations.

Call: **0345 60 66 087**, option 1

Email: developmentsservices@anglianwater.co.uk

Web: anglianwater.co.uk/developers

